# Logging in to the campo portal and campo start page

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### Logging in to the campo portal

You log in to the campo portal using your IdM username and password. Please enter your username and password at the top right of the screen and then click on "Login". Once you have successfully logged in, you are taken back to the start page.

	00	Username	Password Login Can't log in?	Default language
<u>Home</u>	Admission	Studies offered	Organisation	Service
My portal				
Start Page Applicants	FAU Students Employees Scien	ntia Guest Students Continuing education studen	ts	

#### Language

The campo portal is available in German and English. You can change language by clicking on the "default language" button on the top right of each screen and selecting the language you prefer.



#### Login difficulties

If you have forgotten your password, click on "Can't log in?" underneath the login box at the top right of the screen. You will then be forwarded to the forgotten password function

function	IN	the	ICIM	portal.
IdM-Portal	SELF SERVICE			
IdM-Portal				
IdM-Portal	Forgot password	d?		
Register	IdM ID	[		
Activate IdM ID	Please solve the following	Multiply 4 and three.		
Forgot password?	task	1.7		
	Enter the answer as a <b>digit</b> here			
	Recovery by e-mail			

Enter your data in the fields and then click on the button "Recovery by e-mail". Wait until you receive confirmation by e-mail and follow the instructions.

If you continue to experience problems logging in, or if you do not yet have an IdM username, please contact IdM support or the service desks at the RRZE.

## Campo start page

들 🏦 ★ campo	Browse menu		Current statu Campo adr	: ninistrator Department Informatik	↓ 90 G	Default language
	This is a light had special	antone the s	Carl Space	the the productive system preservations:	a las a	
<u>Home</u>	Course organization	Studies offe	red	Curriculum Designer	Organisation	Service
My portal						
Vorbelegungsrechte für Räume in der Innenstadt         The following deadlines for the right of prior occupancy for the rooms in the city (Innenstadt) were communicated by G5:         • Tuesday, 28.01.2025 (for the summer semester 2025)         • Tuesday, 28.07.2025 (for the winter semester 25/26)         • Tuesday, 27.01.2026 (for the summer semester 2026)         Please note these dates when booking rooms!         Recently used functions ♥         There are no entries yet.		Support für EXA ▼         If you have any questions regarding event and exam administration, our support hotline +49 (0) 9131 85         20306 is available at the following times:         • Monday, Tuesday and Thursday from 9 00 a.m. to 12.00 p.m.         • Wednesday from 12.00 p.m. to 15.00 o'clock         Alternatively, please contact us via e-mail: support-exa@fau.de.         News on EXA ▼         Changes on roles and functions with update on version 2023.12         Dear users,		49 (0) 9131 85		
My messages V For your administrated 11302.01.1551 (01.155N-113 CIP CIP-Pool Informatik (CIP1N) following room request was created: Induktion mit Coq. Einzeltermin Do, 09.01.25 (1:00-1:130). The room requester is Elliger M. and 3 more messages 2025 01-08-15:49		the update of campo to HISinOne version 2024.06 The improvements made can be found on our int If you notice any inconsistencies, problems or eve EXA.Support.	i on 13.11.2024 has been successfully insta tranet site (to view the webpage SSO-Login en errors in the functionalities, please report 	illed. is required). rt them to		
<ul> <li>m Remove all messages</li> <li></li></ul>						
Guides, videos and FAQs						

The following explains the structure of the start page and navigation in the campo portal.

#### Menu navigation

The menu icon is located on the top left of the screen and shows three horizontal lines. Click on the icon to expand the menu:



The blue arrows to the right of each menu item expand the menu for you to select the function you require. The menu header also takes you to the various different functions in campo.

#### Additional navigation options

The **home icon** to the right of the menu icon takes you back to the start page. You can also click on the campo logo.

Under the menu, you can access "**Recently used functions**" showing the last ten functions you accessed using the selected role. By clicking on one of these functions you can access it without first having to navigate through the menu.

A further quick-access option is the '**Search menu**' field, to the right of the campo logo.

=	🔳 🍙 🛨 campo	Browse menu	
			<b>Q</b>

You can enter text in the field with the magnifying glass and all functions containing the entered sequence of characters will be displayed.

You can also use the **asterisk** to save and manage certain functions as favorites. Select the function you require, click on the asterisk and then select "create bookmark". You can now access this function ether by clicking on the bookmark box or using hotkeys (keyboard shortcuts).



#### Remaining session duration and logging out

The exit icon showing a **door with an arrow** is located on the top right of the start page. Click on this symbol to log out of the campo portal.

On the left of the screen, you can see how many **minutes remain before your session expires**. Once this time is over you will be logged out automatically if you are inactive. Each time you perform an action in the system, the session is set to expire after another 90 minutes.



#### Info box and My messages

To the left of the remaining session time, an info box is displayed with a **bell icon**. No matter which function or role you are currently using, a red exclamation mark will appear here whenever you have any new messages. If you click on the icon, a new window opens, taking you to **"My messages"**. This section is also available on the start page, underneath the **recently used functions**. Clicking on one of the messages takes you directly to the function that triggered this message, where you can make any necessary changes. If this function is not available to you in your current role, you must first change roles.



By clicking on "My communication channels" you can activate/deactivate email notifications for incoming messages.



Email notifications are set as standard. The relevant email address is saved in the IdM, and you can change it if necessary. To do so, first sign in to the <u>IdM-Portal</u> and navigate to the "self service" area:



Scroll down to the area "Educational" and click on the magnifying glass symbol in front of campo:

Educational	
Ссамро	
Q Username	(Cheen
Password	Synchronized with IdM-Password.

The page that opens shows the records of all your campo roles and gives you the option of entering an alternative email address:

campo alternative E-Mail	
alternative E-Mail	
Submit	

#### User information, current role and changing role

The **person icon** in the campo header on the left next to the info box allows you to access information on your current role. Clicking on it opens a new window showing your name, your username and your current role.

If you have more than one role, you can see a menu on the left of the user information icon showing your current role. You can expand the menu using the small blue arrow on the right to select another role.

Further information is available in the instructions for "<u>assigning roles in the campo</u> <u>portal</u>".